



It's everyone's job.

COMPLIANCE

State and Federal Healthcare Programs - Privacy and Security

Four ways you can report actual or suspected non-compliance:

1. Call the Compliance Hotline
1-866-477-4848

The HPP Compliance Hotline may be used by anyone to report issues of actual, or suspected non-compliance with state (i.e., Medicaid), federal (i.e., Medicare) health care programs, privacy and security (HIPAA) laws.

The Hotline is answered by a third-party vendor on behalf of HPP, and is available 24/7. Although you may identify yourself within your report, you will also be afforded the right to remain anonymous. At the end of your report, you will be provided with an ID number that you may use to call back and receive updates of any investigations initiated by HPP.

2. Email Compliance
compliance@hpplans.com

Although not anonymous, email may also be used to report issues of actual or suspected non-compliance.

3. File a report through www.healthpartnersplans.com/report-compliance-issue

Reports filed through this webpage will be handled by a third-party vendor on behalf of HPP. An option for anonymous reporting is provided on the webpage.

4. Go directly to Compliance Personnel

In addition to the above channels of communication, you can always report issues directly to Compliance personnel, the Office of General Counsel, or your supervisor.

Medicaid/CHIP Compliance Officer:

Medicare Compliance Officer:

Security and Privacy Officer:

General Counsel:

Kearline Jones 215-991-4063

Andrew Finkelstein 215-991-4305

Mark Eggleston 215-991-4388

Johnna Baker 215-991-4051



Health Partners Plans