

It's everyone's job



COMPLIANCE

State and Federal Healthcare Programs-Privacy and Security

Three ways you can report actual or suspected non-compliance:

1. Call the Compliance Hotline 1-866-477-4848

The HPP Compliance Hotline may be used by anyone to report issues of actual, or suspected non-compliance with state (ie: Medicaid), or federal (ie: Medicare) health care programs, or privacy and security (ie: HIPAA) laws.

The Hotline is answered by a third-party vendor on behalf of HPP, and is available 24/7. Although you may identify yourself within your report, you will also be afforded the right to remain anonymous. At the end of your report, you will be provided with an ID number that you may use to call back and receive updates of any investigations initiated by HPP.

2. Email Compliance compliance@hpplans.com

Although not anonymous, email may also be used to report issues of actual or suspected non-compliance.

3. Go directly to Compliance Personnel

In addition to the above channels of communication, you can always report issues directly to Compliance personnel, the Office of General Counsel, or your supervisor.

Corporate Compliance Officer:	Vicki Sessoms (x-4010)
Medicaid/CHIP Compliance Officer:	Kearline Jones (x-4063)
Medicare Compliance Officer:	Andrew Finkelstein (x-4305)
Security and Privacy Officer:	Mark Eggleston (x-4388)
General Counsel:	Johnna Baker (x-4051)



Health Partners Plans